

No C19 Symptoms

Telephone / Video Consult
Most cases managed online, by phone or by video.

F2F needed?

Principles

Restrict building access eg. by entryphone, or allowing 2 people at a time with adequate social distancing
Patient comes to surgery alone, wearing mask
Clinician to wear [Adequate PPE](#) for every single F2F appointment.
Patient washes hands
Brief consultation
Wipe down all surfaces afterwards
Clean down the waiting room and patient toilets regularly
Ensure the risk/benefit has been considered including a risk assessment of the person carrying out the assessment or procedure using a [recognised health risk assessment tool](#).

Preventative/LTC Care

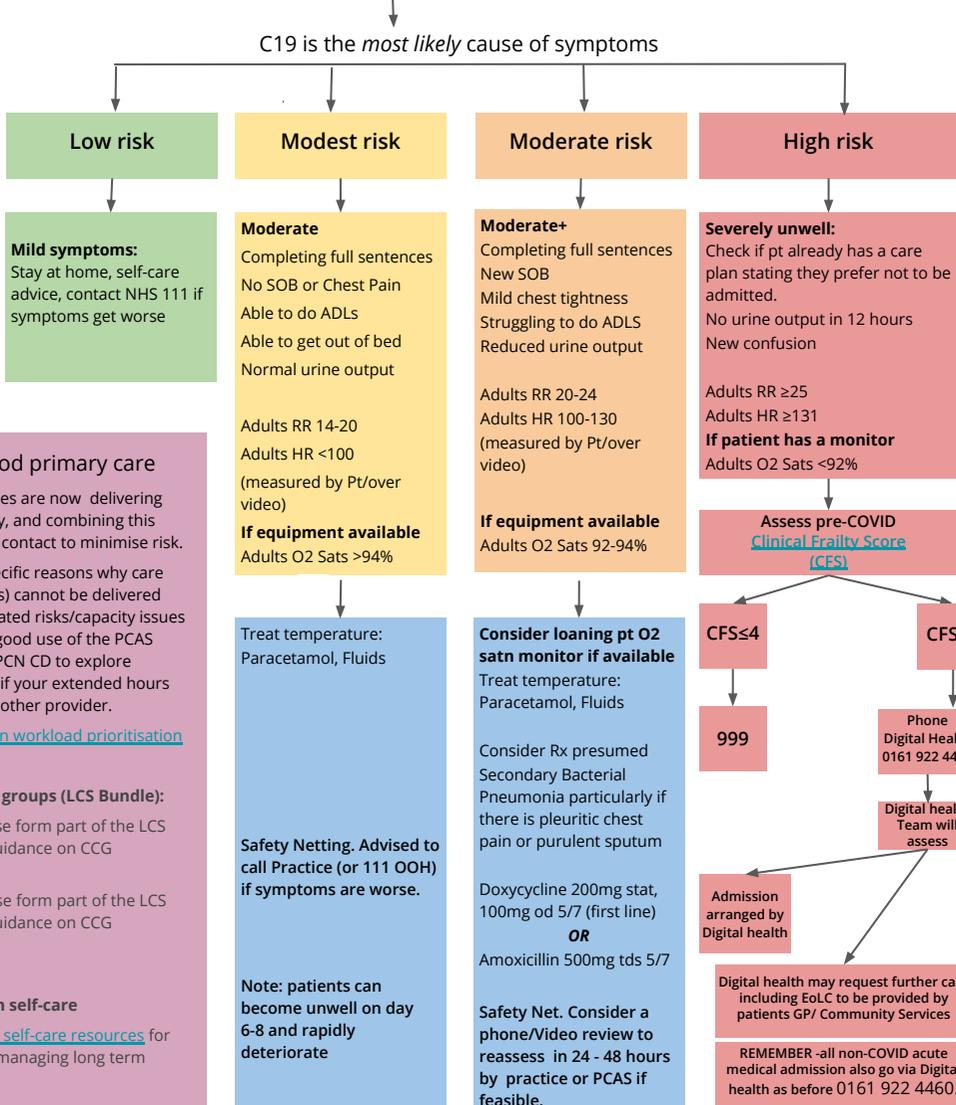
Offer: child immunisations, 8 week baby checks, postnatal checks, pneumo jabs, shingles jabs, high-risk drug monitoring, urgent injections (cancer, etc), smears.
Consider/risk assess: LTC monitoring blood tests, diabetes foot checks, ECGs, 24 hour BP monitoring, LD/SMI health checks, minor surgery, travel vaccs, joint injections, Implants/Intrauterine contraception, face to face annual reviews for dementia, RA, NHS health checks, ear syringing.
Do not offer: spirometry, peak flow assessment (other than by video), FeNO testing.
Ensure any equipment is appropriately cleaned after every use.
Baby checks can be combined with the first immunisations.
Any care that can be done virtually/remotely can continue.

C19 Symptoms — Cough or fever

(Pts may have myalgia, fatigue, anosmia, sore throat, diarrhoea, congestion or delirium/unexplained deterioration/falls in older people)

Triage Assessment: Phone/Video

This will be done in the first instance by 111/CCAS. However if patients phone their GP surgery then they should be dealt with by the practice and not redirected to 111. CCAS may book directly into GP system via GP Connect.



Alternative diagnosis to C19 more likely (but C19 possible).
Usually no respiratory symptoms eg. fever due to pyelonephritis, Endocarditis etc
OR
Resp Sx with no fever more likely due to asthma
Heart failure etc
In these circumstances the clinician may decide to risk a brief F2F consultation due to their knowledge of the patient. If this is the case TAKE PRECAUTIONS and use PPE in line with PHE guidance.

Tameside & Glossop CCG/LMC GP Guidance

Vs 17 21/08/2020 Review 18/09/2020

Principles

Consider double triage with colleague.
Person triaging sees the patient themselves.
Restrict building access eg. by entryphone, or allowing 2 people at a time with adequate social distancing.
Consider assessing patients outside.
Clinician wears at least gloves, mask, apron and eye protection. [PPE Guidance](#).
Patient comes in to surgery alone if possible and told not to touch anything.
Use the shortest possible path to consulting room and dedicate one room (Red room) in the practice for face to face assessment.
Patient washes hands, and to wear a surgical mask.
Patient brought in for brief exam.
Clean the room surfaces, and equipment with alcohol wipes. Open window(s) to air the room. Remove PPE, wash hands.
Phone patient afterwards to discuss plan and safety net.

Tips to deliver good primary care

Most GP Practices nurses are now delivering good LTC care remotely, and combining this with some face-to-face contact to minimise risk.
If your practice has specific reasons why care (eg. blood tests, smears) cannot be delivered due to specific C-19 related risks/capacity issues then consider making good use of the PCAS service or talk to your PCN CD to explore alternatives, especially if your extended hours service is offered by another provider.
[RCGP/BMA Guidance on workload prioritisation](#)
Caring for vulnerable groups (LCS Bundle):
SMI healthchecks- These form part of the LCS bundle. See [LINK](#) for guidance on CCG expectations.
LD healthchecks - These form part of the LCS bundle. See [LINK](#) for guidance on CCG expectations.
Encouraging optimum self-care
[Signposting patients to self-care resources](#) for optimising health and managing long term conditions.

Support for GPs, APs and GPNs

Palliative care advice Mon-Fri 10-6 from Dr Patrick Fitzgerald (Willow wood) patrick.fitzgerald1@nhs.net 07776 635141
Peer GP/PN support phone call from tgccg.gpneersupport@nhs.net Mon-Fri 9-6pm
Check with your PCN resilience lead re. remote O2 satn [Full NHSE Guidance LINK](#)
Videos to help patients to measure their pulse rate and respiratory rate remotely: [Pulse Rate](#) [Respiratory Rate](#)

Supporting patients with post-C19 Symptoms

TGICFT has a follow up programme for C19 pts post-discharge.
Many pts report prolonged symptoms such as dyspnoea and fatigue, even if they were not admitted.
Guidance from BLS/Asthma UK on post-COVID Symptoms can be found [HERE](#).
[Guidance for clinicians from NHSE](#)
Consider using A&G for consultant advice for persistent symptoms.
Consider referral Pts for pulmonary rehabilitation (usual route, spirometry not required)
[Info for patients on symptom management from TGICFT/CCG](#)

Updates and Feedback

The COVID19 pandemic is an ever changing situation. Please check you are using the most up to date version of this guidance. If any part of the pathway has not worked for you in the way you expect we need to know so that we can sort out problems. If you have any problem or feedback please email tgccg.primarycarereporting@nhs.net